

Common Worth

Creating positive change, together!

Summary of Lilly's Professional Experience

As the recent executive director of a statewide non-profit association, I was able to co-create a strong organizational foundation embedded in sound business principles and principled relationships. I worked diligently with the board of directors to establish a board and staff that reflected the diverse communities in which we worked.

In 2008, the annual budget was slightly over \$1m annually. The 2012 budget was over \$11m. I led efforts with the board to revamp and revise organizational policies and procedures to align them with best practices. I also worked closely with association members committed to the prevention of child maltreatment and high quality early care and education. I organized professional development opportunities as well as funding opportunities to improve or expand services to local families and local child serving organizations. Success was achieved by partnering well with association members, building buy-in to efforts, grasping issues quickly and accurately to support decision-making in a dynamic industry, and strong financial operations and supervision.

Additional professional history included, project manager for a statewide patient care quality improvement initiative with the UW –Madison Department of Family Medicine. I also worked as a training manager at a regional organization that delivered professional development and evidence-based policy promotion to health care providers. I garnered the respect of clinical and non-clinical staff at implementation sites and funding agencies.

While in New Mexico, I owned and operated my own dispute resolution consulting practice, Something to Talk About. As a consultant for the New Mexico Center for Dispute Resolution, NMCDR, I first served as a program director of restorative justice services for juvenile offenders and their victims in several regions throughout New Mexico. I was then part of a competitive hiring process and served as the interim executive director at NMCDR.

My experience and expertise in mediation, facilitation, conferencing, and alternative dispute resolution training means that while I have significant process and content expertise, I am also able to evoke the expertise, energy, and commitment of others toward action-oriented initiatives and problem-solving.

Before running a successful consulting practice, I attended graduate school and earned a competitive research assistantship and project assistantship at the Center on Alcohol Substance Abuse and Addictions.

The research in which I was involved pertained to Motivational Interviewing, a client-centered, practitioner-directed way of working with people to facilitate behavior change and promote well-being. My academic skills, as well as innate ability to reach out to others in a compassionate and respectful way, were both recognized and valued by clients, co-workers, and supervisors.

In terms of academics, I have a Masters degree in Community and Regional Planning with an emphasis in community development, public participation in policy decision-making, and alternative dispute resolution. This prepared me to serve through effective planning, policy analysis, mobilization, implementation, and evaluation.

My formal training in alternative dispute resolution and quality improvement combined with hands-on experience as a facilitator, mediator, and executive has infused my work in both large and small systems across multiple disciplines with insight to guide and promote positive change.



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